



Dear Valued Client,

We know that for many of you, the last week has been difficult for the entire community, and we'd like to let you know that as valued clients, we are here for you.

First Foundation Bank is pleased to announce the reopening of several locations in its Florida market, signaling the restoration of operations in Florida after closing in response to Hurricane Ian. Clients in these areas may now conduct banking transactions in-person. We know banking services, during times like these, are as important as ever.

At this time, and pending any further updates, the following First Foundation Bank's locations are **open** as of Monday, October 3:

### **Branch Locations**

- **Tampa:** 4404 W. Kennedy Blvd., Tampa, FL, 33609
- **Ave Maria:** 5078 Pope John Paul II Blvd. #100, Ave Maria, FL 34142
- **Anchor Rode:** 811 Anchor Rode Drive, Naples, FL 34103
- **Crosspointe:** 1055 Crosspointe Drive, Naples, FL 34110
- **Marco Island:** 755 Bald Eagle Drive, Marco Island, FL 34145
- **Pine Ridge:** 3580 Pine Ridge Road, Naples, FL 34109

The **5<sup>th</sup> Ave** branch at 895 5<sup>th</sup> Avenue South, Naples, FL 34102 will be closed for repairs until further notice.

### **Corporate and Advisor Offices**

- **Kraft:** 3560 Kraft Road, Naples, FL 34105

Note: All Florida locations that are reopening will hold regular hours, but please check with your local branch before visiting.





Along with the safety of our employees and the entire community, reopening our locations as quickly as possible has been a top priority for First Foundation and we are so appreciative of all the work that has gone into getting us where we are today. We know there is still work to be done and that many have experienced lasting hardship, but we view today's reopening as a positive step towards a return to normal. Please know our team is here to help.

Clients who need banking assistance are encouraged to contact First Foundation's support team at 888-405-4FFB (4332) or email us at [onlinebanking@ff-inc.com](mailto:onlinebanking@ff-inc.com).

We would also like to remind clients that they can still access their accounts online and conduct banking transactions through the First Foundation website and mobile app, which is available on Apple and Android devices.

The latest updates regarding Hurricane Ian will continue to be posted to First Foundation's hurricane support page on our website at <https://www.firstfoundationinc.com/hurricane-ian-support>.