Welcome to First Foundation Bank's Business Online Banking.

This guide will provide initial login instructions along with steps on how to receive your One-Time Passcodes via SMS text message.

Please reference welcome emails for login credentials and links to your login page.

Click here for initial login
Click here to update One-Time Passcodes Method to SMS Text Message
Click here to login using One-Time Passcode
Initial login for Business Online

To login to First Foundation Bank Business Online, please follow the steps below:

1. Go to the website https://firstfoundation.olbanking.com/smallbusiness (please bookmark this site)
2. Enter your Company ID
3. Enter your User ID
4. Click on Login

![Login Screen Example]
5. Enter your **Temporary Password**
6. Click on **Login**

![Password Input Example](image)

7. Create your **New PIN**
8. Confirm your **New PIN**
9. Click on **Submit**
10. Create your Verification Phrase
11. Select an Image
12. Click on Submit
Update One-Time Passcode method to SMS (optional)

To update how you receive your one-time passcode method to SMS, please follow the steps below:

1. After you have logged in click on your company name located on the upper right corner of the page
2. Click on **Edit My Profile**
3. In **Contact Information** section click on **Enable text message notifications**
4. Enter your **Mobile Phone Number**
5. Click on **Receive alerts via text message**
6. Click on **I agree to the Text Terms & Conditions**
7. In Security section click on Via SMS
8. Click on Submit

9. Enter your PIN
10. Click on Authenticate
11. An email will be sent to you from noreply-onlinebanking@ff-in.com with a One-Time Passcode

12. Enter your One-Time Passcode

13. Click on Authenticate
14. On your Mobile Phone you will receive a text message from 99453 *(adding this as a contact is recommended)*

15. Reply to text message: **FFB ENROLL “CODE PROVIDED”**

16. A confirmation test message will be received that you are now enrolled
Login Using One-Time Passcode

To login to First Foundation Bank using a One-Time Passcode, please follow the steps below:

1. Go to the website https://firstfoundation.olbanking.com/smallbusiness (please bookmark this site)
2. Enter your Company ID
3. Enter your User ID
4. Click on Login
5. Verify **image and phrase** to ensure you have connected to First Foundation Bank
6. Enter your **PIN**
7. Click on **Continue**
8. Retrieve **One-Time Passcode:**
   
   a. By email

   Out Of Band Password

   **FIRST FOUNDATION BANK**

   **DO NOT USE COPY & PASTE**

   Your one-time passcode is XXXXX

   8a

   b. By SMS

   Your onetime passcode is XXXXX

   8b
9. Enter **One-Time Passcode**
10. Click on **Login**